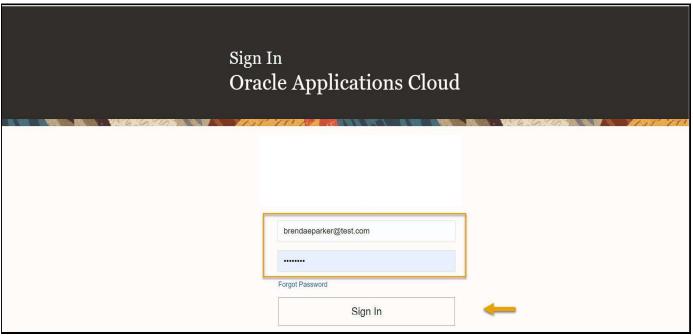
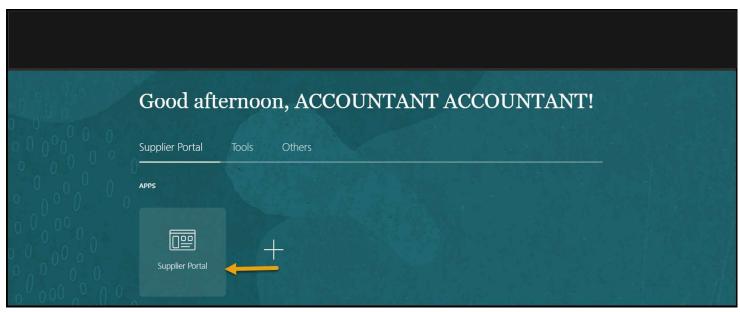
## Job Aid: Update Your Supplier Profile

Use this process to update one or more components of your Supplier Profile. Keeping this information current will enable Voya to seamlessly transact business with you. Once submitted, your request will be reviewed by Voya Procurement. Approved requests will automatically update your supplier record.

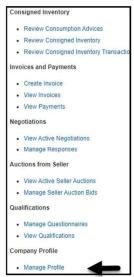
It is important to include contact information for **all** individuals who interact with Voya, and to deactivate contacts if they leave the company or change roles.



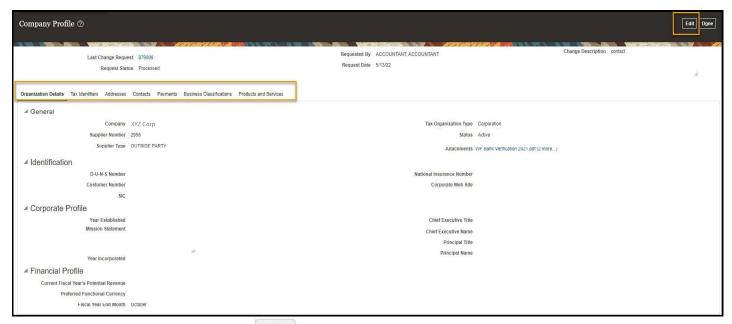
- Open your browser
- Access Oracle Procurement Cloud with your User ID and Password
  - If you do not recall your password, click Forgot Password to trigger a password reset
- Click Sign In



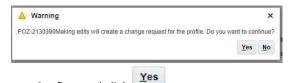
Click Supplier Portal



■ From the left-hand navigation menu, click Manage Profile



■ In the upper right-hand corner, click Edit



- Confirm and click
- Note all the fields open for editing



■ Provide a **Change Description** 



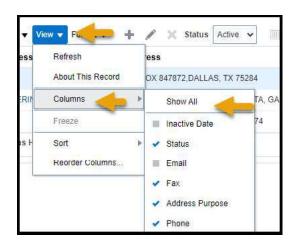
Note that at any point in this process, you can use the action buttons in the upper right-hand corner



- Update any fields on the Organization Details tab
- Use the Tabs menu to go directly to any information you need to review or update (our example will edit an address, and add a contact.)



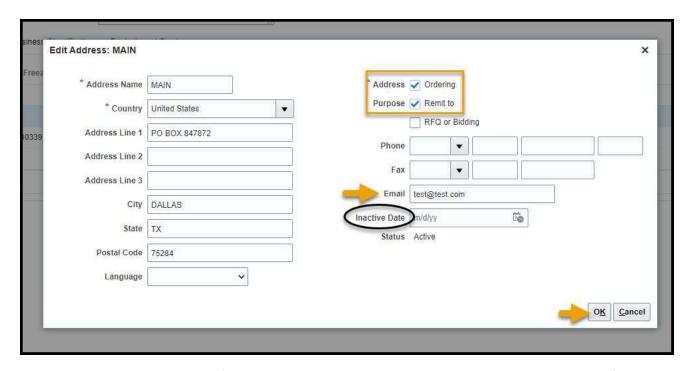
• Click the tab you want to edit. For our example we will choose **Addresses** 



To show the data in all columns, click View > Columns > Show All



- View address in either *Active* or *Inactive* **Status**
- Use the to add an address or highlight an address and click to edit (we will edit in our example)



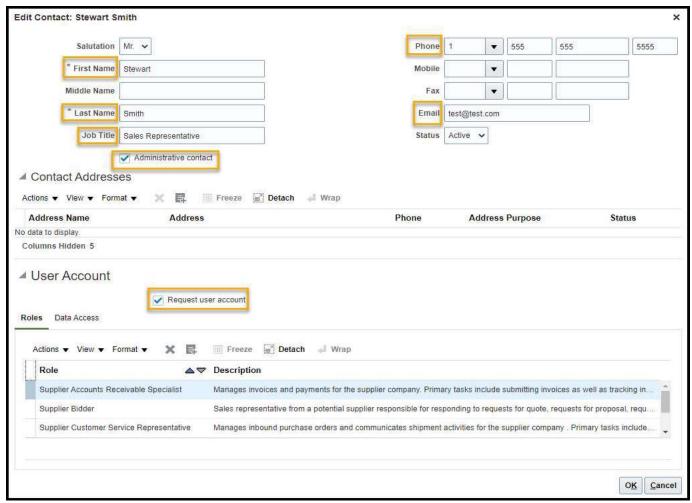
- Update any fields necessary. (In our example, an Email address was added for Ordering and Remint to)
  - Note addresses should be inactivated when no longer being used. Enter an **Inactive Date** today or later to automatically inactivate.
- Click OK



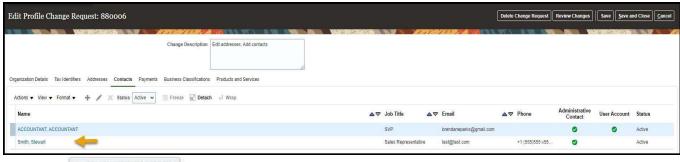
Click the tab for any other section you want to review or update (We will choose Contacts in this example.)



Click to add a contact



- Use the form to provide contact information. At a minimum, complete the highlighted fields.
  - Check **Administrative contact** and **Request user account** for contacts who will login to the portal for to submit invoices, manage PO's, manage the supplier pro etc.
- Click OK



- Click Review Changes
- Confirm your changes
- Click
  Submit